

Acceptable forms of ID for Customers

Once your case with Pure Retirement has been submitted, please send proof of identification to ID@pureretirement.co.uk

When confirming identification, we cannot rely on copies of documents, we must gain sight of the original document. The documents provided must confirm your full name, your residential address and date of birth.

Pure cannot rely on one item of documentation to confirm identification, address and date of birth.

- If photo identification is provided, we will accept two forms of ID
- If a non-photographic ID is supplied, we require three forms of identification.

We will consider the following documentation:

Proof of name	Proof of address
Current signed passport	Utility bill (gas, electric, water, winter fuel payment letter, landline phone) issued within the last three months
Original birth certificate (UK birth certificate issued within 12 months of the date of birth in full form including those issued by UK authorities overseas such as Embassies High Commissions and HM Forces)	Solicitors letter within the last three months confirming recent house purchase
EEA member state identity card (which can also be used as evidence of address if it carries this)	Local authority council tax bill for the current council tax year
Current UK or EEA photo card driving licence	Current UK driving licence (but only if not used for the name evidence)
Full old-style driving licence	Bank, Building Society or Credit Union statement or passbook dated within the last three months
Photographic registration cards for self-employed individuals in the construction industry - CIS4	Original mortgage statement from a recognised lender issued for the last full year
Benefit book or original notification letter from Benefits Agency	Council or housing association rent card or tenancy agreement for the current year
Firearms or shotgun certificate	Benefit book or original notification letter from Benefits Agency (but not if used as proof of name)
Residence permit issued by the Home Office to EEA nationals on sight of own country passport	HMRC self-assessment letters or tax demand dated within the current financial year
National identity card bearing a photograph of the applicant	

The documents we will not accept but are not limited to, are:

- Mobile phone bills
- Credit card statements
- Generic mailers
- Internet statements
- Baptism certificates
- Private pension letters

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Company registered in England and Wales No. 7240896.

Pure Retirement Limited is authorised and regulated by the Financial Conduct Authority.

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